

# The Facilitation Academy

Sponsored by the International Association of Facilitators

## Three Experts – Three Days Advance Your Skills! April 23-25, 2007 - Atlanta

### Day 1 – Michael Wilkinson The Seven Separators of Great Facilitation



When you are a participant in a facilitated meeting or a training workshop, you probably know within 5 or 10 minutes whether the facilitator is strong enough to make it worth your time to stay. So what is it that separates great facilitators from good ones? In this dynamic, highly interactive workshop, the author of *The Secrets of Facilitation* will cover the seven key skills and over 20 techniques that you can begin using immediately,

including: the 4 keys to an engaging opening, the secret to asking questions that ignite a bonfire of responses, how to prevent dysfunctional behavior, and how to effectively maximize energy. In 2006, this was one of the highest rated sessions at ASTD chapters in Houston, Los Angeles, New Jersey, and Florida!

### Day 2 – Ingrid Bens Advanced Facilitation Strategies



All facilitators know that there are a wide variety of factors that make our work a challenge: unresolved conflicts may be poisoning the atmosphere, people may be afraid to speak out, individuals may be seeking personal power, the group may be disillusioned from past failed efforts, the group may resist using a structured process; to mention just a few. In all of these situations, facilitators need to be armed with strategies that deal effectively

with unexpected group dynamics. This interactive one-day session aims to provide facilitators with conflict management tools and techniques that can be used to manage commonly encountered group challenges.

### Day 3 – Anita Hope Tools For Facilitating Decision-Making



Decision Making is challenging because collecting pertinent information, analyzing data and evaluating alternatives can be tedious and confusing. Individuals and teams tend to jump to solutions --- implement actions and then, back-up to fill in the gaps. Even worse, business teams frequently can't agree on criteria, alternative or even what decision needs to be made. As a facilitator, how do you move a group through the decision making process, hitting every relevant step

and keeping every member on the same page? In this workshop we will examine the seven critical steps.

**Register now for 1, 2 or all 3 days!**

**Call: 770.454.1440**

or

**Online at: [www.leadstrat.com/facilitationacademy](http://www.leadstrat.com/facilitationacademy)**